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Each year our team discusses our identity – reviewing the document that outlines who we are (culture) and how we do what we do (values). A theme that regularly comes up is education – working for an institution of higher learning, of course – but also the value we place on being continuous learners. We actively pursue formal professional development as well as informal opportunities to learn and grow. We translate that education to better serve the university community.

One way we learn is by visiting facilities on campus to understand the breadth of activities at the university, the capacity of the facilities that house them, and how we can best support you in our mission to help positively impact the university’s financial, physical and reputational well-being. In the past year or so, visits have included Reiman Gardens, the Alumni Center, the Student Innovation Center, and the Economic Development Core Facility.

We will continue to expand and share our knowledge in 2023, and as always, we welcome your feedback to help us continue to grow.
Our mission

To provide expertise, resources and solutions to positively impact the university’s financial, physical and reputational well-being.

Our culture (who we are)

- Continuous learners
- Collaborative
- High performers
- Flexible/adaptive
- Inclusive

Our values (how we do what we do)

- Excellent service
- Effective communication
- Positive impact for the university
While the system itself isn't new, the name and several of the ways in which we use it are. Formerly known as the Youth Programs and Volunteer Registration System (YPVRS) and designed specifically for those areas, the system has evolved to include several additional university-wide processes.

**Youth**
- 288 youth programs registered
- 12 youth internship opportunities registered

**Background checks**
- National Sex Offender Registry: 2,538
- National criminal search: 1,292
- Global sanctions and enforcement check: 109

**Motor Vehicle Records (MVR) checks**
Beginning in January 2022, all drivers of university vehicles were required to have an approved MVR check prior to driving. 4,189 checks were completed in FY22.

**Volunteer programs**
- 65 volunteer opportunities registered
- 263 registered volunteers

**Visiting scholars**
Visiting Scholar Request forms are submitted through Cy Check, and background checks are completed through the system. 40 visiting scholars from 16 countries (including the US) were registered in FY22.

**Commercial Driver's License (CDL) program**
In addition to standard MVR checks for university drivers, Risk Management manages the CDL operator program, which includes an annual review of driving records, random alcohol and drug testing, and periodic mandatory training. In FY22, 79 driving record checks were completed.
Events

Number of university and third-party events approved: 578
88% indoor, 12% outdoor

Total events authorized through the University Event Authorization system: 1,481

Number of student organization events approved: 903
74% indoor, 26% outdoor

Number of individuals who completed SafeFood 101 prior to preparing or serving food for an event: 4,576

Lowest attendance: 1
Largest attendance: 10,000 for Clubfest

Clubfest photo by Jason Hill
Insurance and claims

- Investigated and handled 70 motor vehicle accident claims involving ISU-owned vehicles
- Recovered through subrogation from the liable party or liability carrier damages to ISU-owned vehicles: $44,407.60
- Claimed and collected from the Regents Motor Vehicle Self-Insurance Program (MVLP) for physical damage claims to ISU-owned vehicles: $159,643.70
- Paid through Regents MVLP to third parties for auto liability claims: $40,643.64
- Handled 43 incidents involving damage to ISU property
- Handled 25 incidents involving damage to non-owned ISU property

Reiman Garden fence struck by drunk driver

- Recovered through the State of Iowa Executive council 29c20 process on behalf of ISU for damages to ISU General Fund properties: $37,518.72
- Purchased 51 insurance policies on behalf of ISU stakeholders
- Insured $5.63 billion in property and contents under the university’s master property policy
- Distributed approximately 1,000 cards to departments and units with QR code for easier incident reporting

ISU truck struck by non-ISU vehicle and rolled over
International travel increased dramatically this year as pandemic restrictions eased. The increased complexity of international travel caused by the pandemic led to more consultations on travel challenges beyond security issues, and more travelers took advantage of itinerary reviews, including to destinations considered lower-risk.

International health and safety insurance has long been available to ISU faculty, staff, and students for ISU-sponsored travel, covering medical care for accidents and illness and a variety of other security and trip-related benefits. A new quarantine benefit was added to the policy to aid travelers who contract contagious diseases like COVID-19. The coverage allowed the university to engage in a much higher level of travel with the peace of mind of knowing a traveler's quarantine costs would be covered if they contracted COVID-19.
Student organization travel

408 student organization trips registered
248 trips for competitions
Busiest travel month: April (76 trips)
Club with the most travel requests: Solar Car (29 trips)
Most popular destination state: Minnesota (33 trips)
Most popular destination: Minneapolis
Farthest distance: San Diego, CA

Student organization safety

Brooke Lents joined our staff in fall 2021 as student organization safety coordinator. As a member of the sport club review committee, she works to implement changes to increase club safety awareness:

- Created safety plan templates for hosted events
- Worked with Recreation Services to introduce the role of club health and safety officers and to implement pre-activity checklists for weather conditions, health and safety standards, and equipment safety checks before club practices/activities
- Will conduct annual equipment audits
- Advises on general health and safety, advisor, and club-specific trainings

Iowa State Boxing Club member Brandon Daniels competing at the National Collegiate Boxing Association Midwest regional tournament in Cincinnati, Ohio. Photo by Rob Foreman

Members of the Iowa State Boxing Club with coach Olivia Meyer at an event hosted by Peña’s Boxing in Des Moines. Photo by club advisor Cathy Hockaday
Volunteer programs

- Total volunteer opportunities registered: 65
- Average duration of opportunity: 149 days
- Locations:
  - On campus: 39
  - Virtual/online: 11
  - Off-campus: 32
  - International: 5
- Number of registered volunteers: 263
- Volunteer hours contributed: 3,009
- Department with the most volunteers: Athletics - 77
- Department with the largest number of volunteer opportunities:
  - Recreation Services - 17

Risk management staff annually work with environmental health and safety to register a mock disaster scenario as an approved volunteer opportunity, allowing students and community members to volunteer as disaster victims. The scenario is part of the You Are Your Own First Responder honors seminar.

Photos by Jack McClellan, Iowa State Daily
Student Role Models are current undergraduate STEM students at Iowa State employed by the Program for Women in Science and Engineering (WiSE). Role Models visit 100+ classrooms and other academic settings across Iowa during the year to provide hands-on STEM activities for K-12 youth. Role Models encourage an interest in STEM fields and share their college and STEM experiences. Photos courtesy of WiSE.
Office of Risk Management staff

From left: Susie Johnson, Shaun M. Jamieson, Kellie Smith, Kurt Beyer, Cally Jennett, Stacy Ewing, Brandy Cunningham, Brooke Lents. Not pictured: Heather Robinson

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<th>Name</th>
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<tr>
<td>Susie Johnson</td>
<td>Risk manager director</td>
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<tr>
<td>Kurt Beyer</td>
<td>Senior risk and systems analyst</td>
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<tr>
<td>Brandy Cunningham</td>
<td>Youth and volunteer programs manager</td>
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<tr>
<td>Stacy Ewing</td>
<td>Communications and project manager</td>
</tr>
<tr>
<td>Shaun M. Jamieson</td>
<td>International risk manager</td>
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<tr>
<td>Cally Jennett</td>
<td>Insurance and claims manager</td>
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<tr>
<td>Brooke Lents</td>
<td>Student organization safety coordinator</td>
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<tr>
<td>Heather Robinson</td>
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<tr>
<td>Kellie Smith</td>
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www.riskmanagement.iastate.edu